



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

3623

Patent Application

Inventor **J.A. Ford**

Case **Ford 1**

Serial No. **09/420,912** Group Art Unit: **3623**

Filing Date **October 20, 1999**

Examiner **R. Bachner**

Title **Arrangement for Resource and Work-Item Selection**

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

SIR:

**TRANSMITTAL LETTER**

Enclosed is a Response to Office Action in the above-identified application.

**NO ADDITIONAL FEE REQUIRED**

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By David Volejnicek  
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Date: 08 Aug. 2003  
Avaya Inc.  
Docket Administrator  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

On 08 Aug. 2003

Tina R. Wilson  
(Type name of person mailing paper)

(Signature of person mailing paper)